

SHIVAM VATS

UX DESIGNER

Male, Born: 12 April 199

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Portfolio Link - ( Click to Visit or Scan QR )

https://shivamovats.wixsite.com/portfolio



# Career Objective:

My aim is to understand the needs of people and businesses in order to make products more usable, enjoyable, and accessible. I intend to contribute my skillset in the projects that are user-centric, technologically viable, economically feasible and innovative in nature

## Experience:

• Acuity Knowledge Partners: Digital Experience Designer
Acuity owned Enterprise Tool (Edge) developed for Financial Asset Mangement

July 2021 - Present

- → Solved critical Template-Creation and Preview-Generation problem via Design Thinking
- Researched and Designed centralized Repository module to access & manage financial files
- → Enhanced User Interaction by 30% as per Internal Telemetry Data
- → Designed various features like Messaging, CSAT/Feedback, Error log, Editing product list
- → Various UI/UX enhancements using Heuristic analysis and clients' feedback
- → Aesthetica Award for creating a wall mural, mapping entire journey of Acuity communities
- → Rockstar of the month, Oct 22 for enhancing FMS Edge User Experience
- Millipixels Interactive LLP: UX Associate

January 2021 - June 2021

<u>Delivered three B2C projects to Clients</u>: Out of Home Advertising management app, Automobile service app, PartnerNet Millipixels client management application

- → Conducted market research and engaged with clients to align on the deliverables and incorporated their feedback to deliver 100% projects on time with desired quality
- → Used Agile methodology to convert milestones into sprint tasks and prioritize their delivery basis customer needs

#### **Education:**

- Master of Design (M.Des), Specialization in Experience Design
   National Institute of Fashion Technology (NIFT), New Delhi, (2020)
   Internship: Swiggy: Packaging Designer
- Bachelor of Technology (B.Tech), Information Technology,
   Galgotias College of Engineering & Technology (GCET), Greater Noida, (2017)
   Internship: Defence Research & Development Organization (DRDO), New Delhi
   Research Paper: Published a paper on International Journal of Scientific &
   Research Publication, for enhancing traffic control using Vanet Technology

## Academic Knowledge

- User Experience Design (UX)
- Design Research & Strategy
- System Study
- Sustainable Design
- Trend Research & Forecasting

#### **Technical Skills**

- Design Principles & Heuristics
- Mindmapping, Scamper
- Affinity/Use-Case/Sequence Diagram
- Digital Wireframing & Prototyping
- Trend Spotting & Analysis
- System Study & Causal Loops

# Familiar Tools

- Adobe Illustrator
- Adobe Photoshop
- Adobe XD
- Figma
- MS-Office
- Html/CSS/C++/C

### Language & Interests

- Languages: English, Hindi
- Interest: Doodling, Scuba/Kayaking, Intervention Marshal at Formula-1 Racing